



Warranty Information

Vandal Stop Products is proud of the rugged durability and reliability of our products. All products containing “VSP” or “AA” in the SKU are covered under this warranty unless otherwise noted. Products from other manufacturers are covered by their respective manufacturers’ warranties.

Industry Leadership

Vandal Stop leads the industry in supplying vandal-resistant products. Recognized for our to vandalism in demanding public environments, we set the standard for what a vandal-resistant product should be. Our Vandalism Warranty provides peace of mind by protecting against specific forms of attempted vandalism, ensuring that your product continues to perform as intended even under challenging conditions.

Warranty Coverage

12 Gauge Products

Includes a limited 10-year vandalism warranty. To be covered, the product must be installed with specified mounting hardware and locked while in use. This coverage guarantees functional integrity after vandal attacks but does not cover surface scratches or cosmetic damage.

14 Gauge Products

Feature a limited 5-year functional warranty against manufacturing defects and heavy use. They must also be installed with the specified mounting hardware and locked while in use. The warranty ensures functionality under heavy use, excluding cosmetic issues.

16 Gauge Products

Carry a limited 2-year functional warranty against defects under normal use conditions, particularly for high-traffic facilities not subject to frequent abuse. As with other gauges, proper installation and locking are required, and coverage is limited to functionality, not appearance.

Exclusions from Coverage

Our warranties do not cover scratches, etching, or other cosmetic blemishes caused by vandalism. Additionally, damage resulting from tool-assisted vandalism—including powered tools, crowbars, impact devices such as, skateboards, hammers, sledgehammers, or similar items—is not covered.

Special Warranty Categories

304L Stainless Steel Products

Guaranteed against corrosion failure in freshwater environments. If corrosion-related deterioration occurs, the product will be repaired or replaced at our discretion.

316L Stainless Steel Products

Covered against corrosion failure in saltwater or marine environments under the same repair-or-replace policy.

Vandal Resistant Mirrors

Several of our mirrors utilize a sacrificial polycarbonate layer designed to absorb vandalism damage. While the polycarbonate is not covered under warranty, minor repairs can be done with a hand torch, and replacement polycarbonate can be purchased as needed.

Additional Terms

The warranty guarantees continued functionality but not cosmetic appearance. Products must be installed according to specification sheets, using recommended hardware and secured with locks. Repair or replacement and return shipping costs are covered under warranty, but labor costs for removal and reinstallation are not. The warranty does not cover stolen products unless theft-proof hardware was used.

In high-access settings, such as prisons or mental institutions, a 10-year functional warranty applies to 12-gauge products, but vandalism-specific coverage does not extend to these environments.

Mechanical and electrical components sourced from suppliers, such as plastic dispensing mechanisms or clutch bearings, are not covered under the warranty. Repairs or replacements for these components are available at the customer’s expense.

[Click or Scan QR Code for Additional Details](#)

